



Catherine Landers <catherine.landiers@lacity.org>

**(part 2) Fw: [4-6573000008080] Google still a direct threat to the safety and welfare of our neighborhood under the Hollywood sign (part 2)**

Heather Hamza <heather@ghca.fishing.org>

Mon, Dec 28, 2015 at 7:39 PM

Reply-To: Heather Hamza <heather@ghca.fishing.org>

To: Sarah Dusseault <sarah.dusseault@lacity.org>, Catherine Landers <catherine.landiers@lacity.org>, Aram Sahakian <aram.sahakian@lacity.org>

— Forwarded Message —

From: Heather Hamza

To:

Sent: Thursday, August 6, 2015 7:28 PM

Subject: Re: [4-6573000008080] Google still a direct threat to the safety and welfare of our neighborhood under the Hollywood sign (part 2)

Here is the 2nd of 2 emails. Kindly see attached the letter of documentation regarding the complete ILLEGALITY of those "blue signs" that you mentioned in your response. There are also more photos of the chaotic MESS known as the illegal vista, that YOU, Google, are referring countless people to.

<><><>

Dear Google,

Seeing as your response was completely unsatisfactory, I am now going to send you two emails with ample documentation to support our position that Google must immediately remove any and all references to the illegal vista on Canyon Lake Drive, when the public is searching for the Hollywood sign.

Hollywoodsign.org, the official website of the Hollywood Sign Trust:

[Seeing The Sign | The Hollywood Sign](#)



**Seeing The Sign | The Hollywood Sign**

Hike to the Sign Take the Shuttle Best Viewpoints Looking for a picture-perfect view of the Sign?

[View on hollywoodsign.org](#)

Preview by Yahoo

Several months ago I spoke with the webmaster Betsy, and she was appalled that people were being sent to the vista and the surrounding residential area. There is NO REFERENCE to the illegal vista on Canyon Lake Drive here.

Another item- when you go to the HOLLYWOOD CHAMBER OF COMMERCE website, it REFERS you to the Hollywoodsign.org site:

<http://www.hollywoodchamber.net/index.php?module=directory&search=tourist+attraction&Submit=Find+Business>

There is a VERY LONG LIST of extremely concerning and fully legitimate issues. Your little random "street shots" from your webcam do NOT AT ALL accurately depict the disaster that you, Google, are directly contributing to. It is abundantly clear that your staff does not know this area.

**PROBLEMS:**

- \* Substandard, winding streets in the middle of a severe high fire hazard zone (per the LAFD) & residential area. Too many cars and smokers = a disaster waiting to happen (a firetruck would never get up here in time, because of all the cars that YOU, Google, are directing here)
- \* Cars constantly stopping IN THE MIDDLE OF THE STREET, effectively blocking ALL TRAFFIC
- \* Cars constantly stopping and parking AT RED CURBS
- \* Two fires in the vista already
- \* Pedestrian struck by a car
- \* A dog run over and killed by a car
- \* Car that drove off the cliff and landed on the children's play area below
- \* Cars constantly parked in the wrong direction

Your snapshot "street view" in NO WAY does justice to this volatile situation that YOU, Google, are contributing to.

Those "blue signs" that you refer to were installed ILLEGALLY by the previous administration. In fact the entire "vista" was developed ILLEGALLY. There are NO DOCUMENTS to support: due process, CEQA review, parking studies, traffic studies, environmental impact reports.

Kindly see attached photos, which are OUR "street views". These are the views that WE SEE EVERY DAY.

You are setting yourselves up for huge liability, this is a powder keg.

THE 'VISTA' ON CANYON LAKE DRIVE IS NOT A SANCTIONED NOR LEGAL VIEWING SITE FOR THE SIGN. IT IS A TINY NEIGHBORHOOD DOG PARK.

Once again, we are begging you to PLEASE remove this illegal and dangerous parcel from your search engine! You had the sense to change the official address for the Hollywood Sign, so why not this? By honoring this legitimate and simple request, it would prevent the hordes of confused drivers coming here from (literally) all over the world. Many of them do not read nor speak English, so they cannot read the signs and they park illegally and they SMOKE.

Your refusing to abide by a very simple request is literally putting ALL OF OUR LIVES AT RISK.

The "locals" and neighborhood visitors do not need Google to find this little dog park, so they will keep coming and we WELCOME THEM!

**Please remove "CANYON LAKE DRIVE" from any and all Google searches related to the HOLLYWOOD SIGN.** You should review this and subsequent emails with your legal team, as you are on notice now. Ignoring this simple request shows depraved indifference. You, Google, are sending countless cars to an area that CANNOT HANDLE IT. I am providing you with AMPLE DOCUMENTATION of these FACTS and failure to act constitutes CRIMINAL NEGLIGENCE.

Kind regards,  
Heather Hamza

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**From:** removals via Heather Hamza <[REDACTED]>  
**To:** [REDACTED]  
**Sent:** Wednesday, August 5, 2015 3:09 PM  
**Subject:** RE: [4-6573000008080] Google still a direct threat to the safety and welfare of our neighborhood under the Hollywood sign

Hello Heather,

Thanks for reaching out to us.

We have reviewed your request for amendment of the "Hollywood Sign Overlook" listing. Not only are there "Scenic View" signs all along Mulholland Highway pointing to this overlook, but Street View imagery shows the area to be well-kept for visitors. While we understand your concerns, the Hollywood sign is a well-known scenic point in Los Angeles, and we have therefore left the feature on Maps.

If you have additional official information that can enable us to further evaluate this issue, please feel free to reach out.

Thanks for your consideration.

Regards,  
The Google Team

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When replying to this message, please do not change the subject line. Doing so may prevent us from receiving your message, and will cause you to receive a "bounced" auto-response. If you receive that "bounce" response, please resend your message by replying to this original email without changing the subject line. If you still receive an auto-response, submit a new request through our forms at [REDACTED]

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6 attachments



every day violations.jpeg  
108K





**fire activity at vista.JPG**  
88K




**parked in the red EVERY DAY.jpeg**  
85K



**typical traffic at vista.JPG**  
1166K



**utter chaos.jpeg**  
70K

 **View signage letter.docx**  
24K

